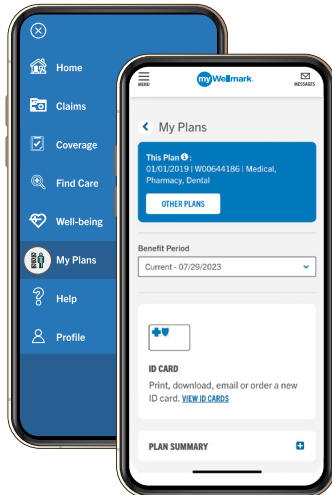


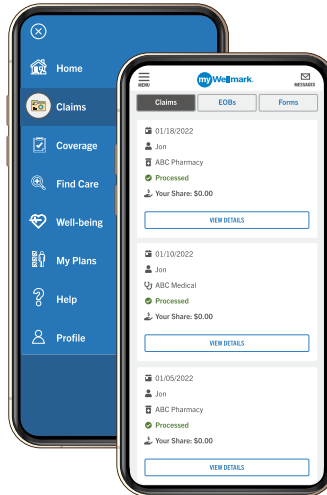
Frequently asked questions about **myWellmark®**

In need of extra help navigating **myWellmark**? Let us help you find the specific health plan information you're after.



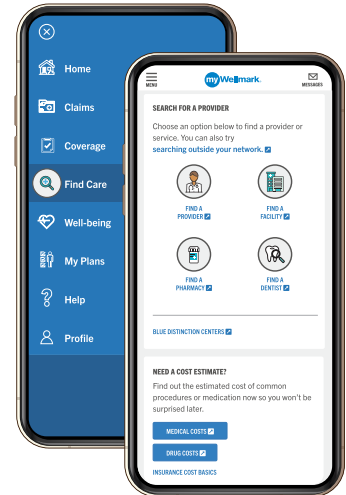
How do I print my health plan ID card?

Navigate to the menu on the left side of the myWellmark homepage. From there, select the **My Plans** tab at the top of the page. Then, follow the **View ID Cards** link. You will be redirected to a page that features a digital copy of your ID card. In the bottom right corner of your digital ID, select the button that says **Print/Save**. From there, you can print a copy of your ID.



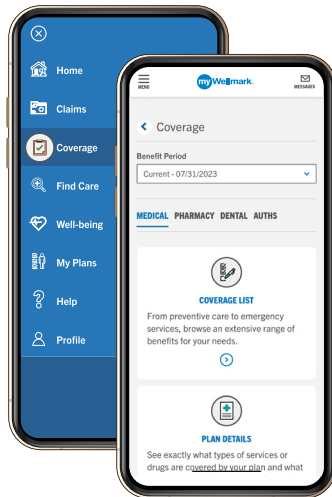
Where do I find my claims information?

Select **Latest Claims**, located on the top of the myWellmark homepage. To view past claims or more claims information, select the **Claims** tab from the menu on the left-hand side of the homepage. Here you'll find information such as all past claims, an Explanation of Benefits (EOB) and various claim forms.



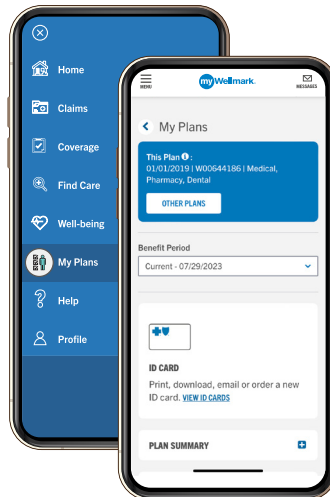
How do I find an in-network primary care provider?

From the menu on the left-hand side of the myWellmark homepage, select the **Find Care** tab. In the section labelled **Search for a Provider**, follow the **Find a Provider** link. You will be taken to Healthsparq.com. From there, you can sort health care providers by name and specialty—including primary care.



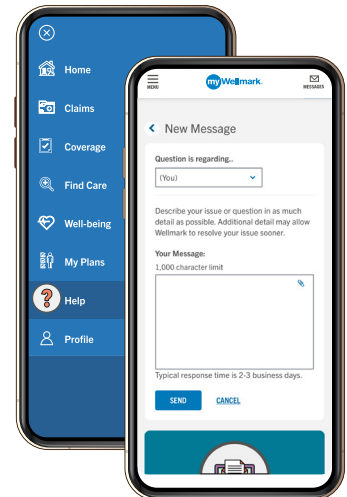
Where do I find how much of my deductible I have met for the year?

On the myWellmark homepage, scroll down to find the box labelled **Your Coverage** and follow the **View Coverage** link. From there, scroll down and select **Deductibles & Maximums**. On this page you can track your plan's deductible and out-of-pocket maximums.



How do I find my benefits information?

Choose the **My Plans** tab from the menu on the left-hand side of the **myWellmark** homepage. From there, you can navigate between and view your different plans. For more detailed information about your benefits, select the **Summary of Benefits & Coverage (SBC)** link.



Still have questions about myWellmark?

Use the **Help** tab at the bottom of the left-hand menu for further assistance. You should receive a reply within two to three business days.



Visit [Wellmark.com/TopQuestions](https://www.wellmark.com/TopQuestions) for answers to more of your coverage questions.



Wellmark Blue Cross and Blue Shield of Iowa, Wellmark Health Plan of Iowa, Inc., Wellmark Value Health Plan, Inc. and Wellmark Blue Cross and Blue Shield of South Dakota are independent licensees of the Blue Cross and Blue Shield Association.

Blue Cross®, Blue Shield® and the Cross® and Shield® symbols are registered marks of the Blue Cross and Blue Shield Association, an Association of independent Blue Cross and Blue Shield Plans. Wellmark® and myWellmark® are registered marks of Wellmark, Inc.